

Briefing Note

Our ref CAS2999 Your ref BF704 Date 26th July 2018

To

STI Dan Bailey

Transport and Main Roads Customer Services Branch SEQ North Compliance

Carseldine

Subject

Complaint of hire of Mitsubishi Rosa Bus (BFT04)

Background

• The complainant in this matter was Australia"

of "Exclusive Country Tours

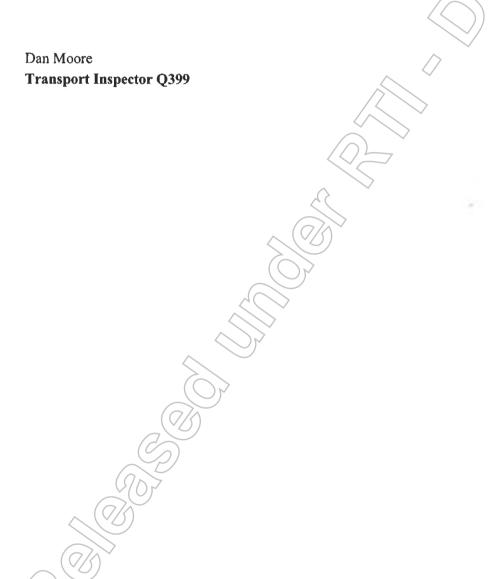
- Complainant claims that he recently hired a Mitsubishi Rosa Minibus (QLD registration BFT04) from the business of "Bribie Island Fun Tours". Upon hiring the vehicle, claims that there was a fuel drum and step ladder blocking the rear exit.
- refused to go ahead with the hire of the vehicle due to his safety concerns and sent the bus and driver away. The owner of the vehicle not relevant argued with that the vehicle was safe to operate in this condition.

Comment

- On the 26th of July, 2018 Transport Inspector (TI) MOORE contacted not relevant to discuss the complaint. not relevant did not deny the fact that the vehicle was carrying the fuel drum and step ladder in the rear of the vehicle.
- TIMOORF informed not relevant that it was an offence under the TORUM-PT Standard to impede an emergency exit. not relevant implied that he would cease this practice.
- On the 26th of July, 2018 TI MOORE contacted the complainant to discuss the complaint confirmed that on the Friday night the vehicle had arrived for the hiring and had the rear emergency exit blocked by the fuel drum and step ladder.

Recommendation

- The author believes that due to only hearsay evidence being available in this matter enforcement action should not be taken against not relevant
- However the author further recommends that due to the complaint possessing some validity that a random PT audit of "Exclusive Country Tours Australia" be undertaken in the near future.



Department of Transport and Main Roads

Enquiries

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